

**BRCGS** Horizon

Monitor and  
measure audit data  
with Horizon

[brcgs.com](http://brcgs.com)



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## What is Horizon?

Completing a BRCGS globally recognised certification program leaves you with a wealth of touch points and data to continue to monitor and measure your audit cycles and compliance needs. But that might leave you wondering – where does all the data go and how can it be easily accessed? With over 45 million data touch points available, from internal performance insights to external market trends, we’ve created the Horizon dashboard to effortlessly allow you to benchmark your brand, monitor your audit performance, and provide visibility across your sites. Horizon provides you with actionable insights to stay compliant while measuring and tracking audits performance, keeping atop of risk management and giving you the ability to discover areas of improvement.

### Providing actionable insight

With Horizon, you are now able to **TRACK** your audit data and certification progress, **ANALYSE** the audit with visibility on any non-conformities, **BENCHMARK** your performance for regular updates, follow industry **TRENDS**, and access supplier **PERFORMANCE** data when making important and informed business decisions.



“Completing a BRCGS globally recognized certification program leaves you with a wealth of touch points and data”

### PROVIDING ACTIONABLE INSIGHT

SOLUTIONS FOR:

SUPPLIERS

DELIVERY PARTNERS

BRANDS

TRACKING

Understand key audit data and certification activity

ANALYSIS

Auditor performance and non-conformity analysis

BENCHMARK

Performance against other suppliers

TRENDS

Commercial insight – growth trends, market share, expiry, attrition

PERFORMANCE

Access supplier performance data to inform risk and decision-making activity

## Solutions for you



### AS A BRAND

Brands now can track, monitor and analyse data from sites and suppliers. Whether you are looking to see which of your sites are up for audit, or the status of audits for your suppliers, Horizon's complex dashboards gives you the power to maintain your company's compliance across all sites.

#### BENEFITS:

- UNDERSTAND SUPPLIER PERFORMANCE OF OWNED AND SHARED SITES
- MONITOR KEY METRICS AND KPIS AGAINST PERFORMANCE MEASURES
- IDENTIFY AREAS OF RISK AND TRENDS
- TRACK AND MONITOR AUDIT CYCLE



### AS A CERTIFICATION BODY

Are you a Certification Body wanting to check the status of a customer's audit? Horizon allows you to see all stages – from performance, completion and non-compliance risk areas – allowing you to be more strategic during audit planning with clients.

#### BENEFITS:

- BENCHMARK AND REVIEW PERFORMANCE AGAINST SIMILAR SUPPLIERS
- ANALYSE PERFORMANCE AND IDENTIFY AREAS OF RISK AND OPPORTUNITY
- ASSESS COMPETITION AGAINST KEY METRICS
- ACCESS DATA OF THEIR SUPPLY CHAIN



### AS A CERTIFICATED SITE

As a certificated site, you now have more visibility in your performance. Horizon provides the shareable data needed when updating your customers. It also allows you to see where you sit when comparing your site to the competition.

#### BENEFITS:

- ANALYSE AUDIT AND TECHNICAL DATA OF OWN SITES
- MANAGE AND REVIEW AUDITOR PERFORMANCE
- MANAGE AUDIT CYCLE OF SUPPLIERS
- COMMERCIAL INSIGHT TO IDENTIFY OPPORTUNITIES FOR GROWTH

## Horizon products

### HORIZON PRODUCT OPTIONS



**DELIVERY PARTNERS**

#### **CB Commercial**

Premium version based on number of BRCGS audits which will provide access to information for CB Commercial teams.

#### **CB Technical (in development)**

Premium version based on number of BRCGS audits which will allow access to more information for CB Technical teams.



**BRANDS & SUPPLIERS**

#### **Brand / Supplier - owned audits**

Multiple sites upgrade option to view and analyse own site audits

#### **Brand / Supplier - shared audits**

Multiple sites upgrade option to view and analyse own site and shared audits

**BRCGS – providing intelligent assurance for you and your supply network. We want the power of information to be in your hands.**

## Key Dashboards

### MAPS



- Geographic visual of certification activity.
- Drill down by Standard, Category, Country, Certification Body, Certification Status, Audit Type (Announced, unannounced etc ), Company, new v renewals, non conformity, date.

### SUPPLIER OVERVIEW



- Breakdown of suppliers by standard
- Benchmark suppliers against all by grade, non conformities
- View status of sites (expired, current, suspended)
- Drill down by Standard, Category, Country, Certification Status, Audit Type (Announced, unannounced etc ), Company, new v renewals, non conformity, date.

### PERFORMANCE DATA



- Breakdown of suppliers by grade and non conformity data
- Grade and Non conformity data over time to identify trends
- Ability to drill down to identify non conformities by clause
- Drill down by Standard, Category, Country, Certification Status, Audit Type (Announced, unannounced etc ), Company, new v renewals, non conformity, date.

### NON-CONFORMITY DATA



- Audit volumes by standard, country, grade.
- Drill down by Standard, Category, Country, Certification Status, Audit Type (Announced, unannounced etc ), Company, new v renewals, non conformity, date.

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**BRCGS** Horizon

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